Epicstar Affiliate Program

Privacy Policy

PB-COM-057-01

Privacy Policy

1. Introduction

This Privacy Policy is issued by **Epspartners**, a project of Epicstar Ltd, a company registered on *April 26, 2024*, under registration number 000040464 with the registration address at Sea Urchin Street, San Pedro, Ambergris Caye, Belize.

It outlines the principles and practices of **Epspartners** (hereinafter "We" and/or "**Epspartners**") regarding the collection, processing, and use of user personal data (hereinafter "You" and/or "User"). By registering on the **epspartners.com** website (hereinafter "Website"), you acknowledge and agree to the terms of this Privacy Policy.

2. Relevance and Updates

We reserve the right to modify this Privacy Policy at any time at our discretion. Updates will be published in this section, and we recommend that you review this Policy regularly.

3. Collection and Storage of Personal Data

We collect and process user data to enhance the experience and functionality of our services. The information we collect includes:

- Personal details provided during registration and account management (full name, date of birth, address, contact details, photo/selfie, documents/ID, payment/transaction information, etc.).
- Payment details related to transactions on the Website.
- Technical information about your device and network activity (information related to IP addresses, browser configurations, operating systems, etc.).
- Communications with our customer support, including text, audio, and video interactions.
- Behavioral data regarding your activity on the Website for analytical and security purposes.

All collected information is stored on secure servers and transmitted via encrypted protocols to ensure data integrity and confidentiality.

We retain your personal data for as long as it is necessary to fulfill the purposes outlined in this Privacy Policy and to comply with legal and regulatory requirements. Data is retained for a minimum of 5 years, unless a longer retention period is required for the purpose of its processing.

4. Purpose of Data Use

The information we collect is used for:

- Providing you services under our Terms and Conditions or other agreements with you.
- Identity verification and fraud prevention.

- Granting access to the Website and its services.
- Enhancing user experience and providing tailored content.
- Conducting internal analytics to improve our platform.
- Investigating and preventing violations of our Terms and Conditions.
- Compliance with our legal obligations.
- Purposes of our legitimate interests.

5. Cookies and Tracking Technologies

We use cookies to improve functionality, store user preferences, and provide personalized content. These files help us:

- Recognize you as a registered user.
- Enhance Website performance and user experience.
- Ensure secure and effective operation of the services.

Users may control cookie settings via their web browsers. However, disabling cookies may impact the Website's functionality.

Users may learn more about managing and deleting cookies at www.aboutcookies.org.

6. Security and Data Protection

We take data protection seriously and implement advanced security measures, including:

- Encrypted data storage and transmission.
- Limited access to personal data by authorized personnel only.
- Regular security audits and compliance with industry standards.

While we strive to ensure maximum protection, users acknowledge that no online transmission is 100% secure.

7. Data Disclosure and Third-Party Sharing

We do not sell or share personal data with third parties, except in the following cases:

- When required by law or regulatory authorities.
- When necessary to process payments and financial transactions via third-party providers.
- When cooperating with data & analytics providers, security or law enforcement agencies to verify identity and investigate fraudulent activities.
- When using anonymized data for statistical or research purposes.
- When it is required for provision of services or benefits to you.

8. User Rights and Consent Management

Users have the right to:

- Request access to their personal data.
- Modify or delete provided information.

- Restrict processing of their personal data under certain circumstances.
- Withdraw consent for data processing.
- Opt out of promotional communications.

To exercise these rights, please contact us via the provided contact channels. We will process all requests within the timeframes established by applicable laws.

If you ask us to delete your personal data or withdraw consent for data processing, we may still process your data if it is required for the purpose of our legitimate interests or compliance with legal obligations.

9. Protection of Minors

Our services are intended for users aged 18 and above (or the legal age in their jurisdiction). We do not knowingly collect data from minors and take strict measures to prevent their access to our platform.

10. International Data Transfers

Your data may be stored or processed in different jurisdictions where we or our partners operate. We ensure that such transfers comply with applicable data protection regulations.

11. Jurisdiction and Compliance

This Privacy Policy is governed by the laws of Belize. Epspartners processes personal data strictly in accordance with the Data Protection Act, Belize (Cap. 440). Regular reviews of internal policies and procedures are conducted to ensure continued compliance. In cases where local laws conflict with this Privacy Policy, local laws shall take precedence.

Users are advised to familiarize themselves with the data protection laws applicable to their jurisdiction. Any legal disputes or claims arising out or in connection with this Privacy Policy will be subject to the exclusive jurisdiction of the courts of Belize.

12. Interpretation

The original text of the Privacy Policy is in English, and any interpretation must be based on the original English text. The English version shall prevail over any documents or notices translated into any other language.

13. Contact Information

For any inquiries related to this Privacy Policy, personal data processing, or data subject rights, please contact us at **support@epicstar.com**.