Epicstar Affiliate Program

Terms and Conditions

PB-COM-056-01

Definitions of the Affiliate Program

A Partner means an individual or legal entity registered in the EpicStar affiliate program on the website www.epspartners.com for the purpose of promoting the Epicstar Online Casino or other projects made available through the program and attracting new users in exchange for affiliate remuneration.

An Affiliate Program means the Epicstar partner program through which Partners are granted tracking tools, promotional materials, and access to remuneration models for qualified traffic.

An Affiliate Manager means a representative of the Affiliate Program responsible for managing relationships with Partners and coordinating cooperation under the Affiliate Program.

Epicstar Online Casino is an online casino platform provided by website www.epicstar.com.

A Player means a user attracted by the Partner through a valid referral link or other approved tracking method and registered in accordance with the rules of the relevant project.

Traffic means users, clicks, registrations, deposits, and other measurable activity attracted through the Partner's advertising sources, creatives, placements, and campaigns.

Reporting Period means one calendar month, unless another period is expressly agreed in writing by the Affiliate Program.

RevShare means a remuneration model under which the Partner receives a revenue share from the net gaming revenue or other agreed net metric generated by referred Players, in the percentage and pursuant to the calculation methodology agreed with the Affiliate Program.

CPA (Cost Per Action) means a remuneration model under which the Partner receives a fixed payment for each qualifying first-time depositor or other agreed action, subject to compliance with the applicable KPI requirements.

Hybrid means a combined remuneration model consisting of CPA and RevShare elements, applied only where expressly approved by the Affiliate Program.

FTD means a first-time depositor, namely a referred Player who completes the first qualifying deposit in accordance with the requirements of the relevant offer.

KPI means the quality metrics, validation criteria, and performance thresholds used by the Affiliate Program to assess whether traffic qualifies for payment under CPA or Hybrid arrangements.

Fraudulent Activity means any conduct intended to manipulate tracking, payments, user behavior, or performance assessment, including multi-accounting, bonus abuse, chargeback abuse, artificial traffic generation, identity manipulation, or any similar deceptive practice.

Branded Traffic means traffic generated through search terms, domains, pages, or other assets containing the names of the Affiliate Program's projects, including misspellings, transliterations, or confusingly similar variants, as well as websites with copied or deceptively similar design.

Last Cookie Wins means the attribution rule used by the Affiliate Program under which the most recent valid tracking cookie or equivalent tracking event recorded before conversion shall determine the Partner to whom the user is attributed, unless the Affiliate Program determines otherwise due to fraud, technical correction, or violation of these Terms.

1. General Provisions

1.1. By registering in the Affiliate Program, the Partner confirms that they have carefully read, understood, and accepted these Terms and Conditions in full. If the Partner does not agree with any provision hereof, the Partner must refrain from commencing or continuing cooperation.

1.2. By accepting these Terms and Conditions, the Partner confirms that they are at least 18 years of age and have full legal capacity to enter into this Agreement.

1.3. The Affiliate Program may accept or reject any application at its sole discretion and without obligation to provide reasons.

1.4. The Partner is solely responsible for maintaining the confidentiality and security of account credentials, including login details, passwords, recovery tools, and access to any associated communication channels or payment methods.

1.5. The sale, transfer, lease, assignment, or any other unauthorized sharing of the Partner account with third parties is strictly prohibited.

1.6. The Affiliate Program may amend, supplement, or replace these Terms and Conditions from time to time. Updated terms shall become effective upon publication or notification by the Affiliate Program, and the Partner's continued participation shall constitute acceptance of the revised terms.

1.7. The Affiliate Program may at any time request information, documents, and explanations concerning the Partner's traffic sources, placements, creatives, advertising accounts, campaign logic, and other relevant materials. Failure to

provide such information within a reasonable period may result in suspension of payments and/or other protective measures.

1.8. Unless expressly agreed otherwise, the attribution rule used by the Affiliate Program is "last cookie wins".

1.9. The Partner shall provide truthful, complete, and up-to-date information regarding the traffic sources used to promote the Affiliate Program and the projects connected with it. Intentional provision of false or misleading information constitutes a material breach of these Terms.

1.10. The use of spam mailings, spam direct messaging, unsolicited mass messaging, or any comparable intrusive promotional practices is prohibited.

1.11. The use of incentivized or motivated traffic is prohibited.

1.12. The use of scheme-based traffic is prohibited.

1.13. The Partner shall not mention celebrities, public personalities, or third-party trademarks in promotional materials without the prior written consent of the Affiliate Program and all rights holders concerned.

1.14. Promotional creatives must not state the amount of any minimum deposit unless such wording has been expressly approved in writing by the Affiliate Program.

1.15. The Partner is prohibited from using, publishing, or combining the following expressions, as well as any other expressions communicated by the Affiliate Program from time to time in writing, or any materially similar variants thereof, in promotional content unless expressly approved in writing: “insurance”, “insured bet”, “risk-free bet”, “free bet”; “no deposit bonus” and equivalent phrases; “free spins”, “FS”, “free rotations” and equivalent phrases (except for neutral wording such as “spins” or “respins”); “free” where such wording may mislead users; and references to “money” or “funds on balance” in the context of gratuitous receipt.

1.16. The use of Branded Traffic by the Partner is prohibited.

1.17. The Partner shall not use websites, landing pages, domains, or creatives with copied, imitated, or confusingly similar design, branding, or layout to that of the Affiliate Program or its projects.

1.18. The Affiliate Program may require the Partner to replace outdated links, screenshots, logos, descriptions, or other promotional materials. A refusal to comply may result in payment hold, campaign suspension, or other corrective measures.

1.19. All reviews, descriptions, and public statements made by the Partner concerning the Affiliate Program, its brand, and any related projects must be

accurate, non-misleading, and capable of substantiation. Dissemination of false information may result in suspension or termination of cooperation.

1.20. The Partner shall not use the promotional materials, graphics, video assets, logos, layouts, text, or any other branding elements of the Affiliate Program or its projects for the promotion of the Partner's own products or unrelated third-party projects.

1.21. The Partner remains solely responsible for any taxes, levies, reporting obligations, duties, or other public charges arising in connection with remuneration received under these Terms.

1.22. The Affiliate Program shall process personal data in accordance with its applicable privacy rules and may disclose data where required by law, regulation, court order, or competent authority.

1.23. The Affiliate Program may, at its sole discretion, suspend, restrict, or terminate the Partner's account, and may freeze, withhold, or forfeit payments, in the event of a breach of these Terms, including but not limited to the provision of false or misleading information, use of prohibited traffic sources, suspicious traffic patterns, low-quality traffic, Fraudulent Activity, failure to provide requested information, or any other circumstances requiring verification.

1.24. If the Partner causes reputational, legal, operational, or financial harm to the Affiliate Program or its projects, the Affiliate Program may immediately terminate cooperation and forfeit unpaid sums to the extent permitted by applicable law.

2. Formation and Distribution of the Affiliate Reward

2.1. The standard remuneration model of the Affiliate Program is a dynamic RevShare model. Unless otherwise stated in the Partner account the applicable RevShare percentage range shall be determined by the Affiliate Program and communicated to the Partner by the Affiliate Manager and/or displayed in the Partner account.

2.2. The Affiliate Program may also offer CPA and Hybrid remuneration models. Such models are established strictly on an individual basis and communicated to the Partner by the Affiliate Manager and/or displayed in the Partner account.

2.3. Any CPA or Hybrid arrangement may be amended, suspended, or cancelled by the Affiliate Program upon not less than 24 hours prior written notice to the Partner.

2.4. Where, during a Reporting Period, Player winnings exceed Player deposits or the agreed net metric is otherwise negative, the Partner's remuneration for such Reporting Period shall be zero.

2.5. Any negative balance accrued during a Reporting Period shall not be carried forward to the next Reporting Period unless the parties expressly agree otherwise in writing.

2.6. The Affiliate Program defines the final remuneration of the Partner for the Reporting Period based on the KPIs which are communicated to the Partner by the Affiliate Manager and/or displayed in the Partner account. If the applicable KPI is not achieved, the Affiliate Program may impose an additional hold period of 30 calendar days for further validation. If the KPI is still not achieved after such hold period, the Affiliate Program may, at its discretion, convert the relevant traffic to RevShare remuneration instead of CPA or Hybrid payment.

2.7. The Affiliate Program reserves the right not to disclose all fraud-detection criteria, scoring logic, internal anti-abuse thresholds, or traffic quality methodologies, where such disclosure could facilitate circumvention or improvement of fraudulent schemes.

2.8. Withdrawal of funds may be requested through the Affiliate Manager or by such other methods as may be introduced by the Affiliate Program from time to time.

2.9. The Reporting Period is one calendar month. Remuneration accrued for the completed Reporting Period shall be credited within 10 business days after the end of that Reporting Period, subject to KPI completion, verification, compliance checks, and operational processing.

2.10. The Partner shall be paid in accordance with the remuneration model agreed in advance with the Affiliate Program. Any change to the remuneration model, rate, cap, KPI framework, or other commercial term shall be coordinated with the Affiliate Manager, except where these Terms expressly allow unilateral action by the Affiliate Program.

2.11. The minimum withdrawal amount may vary depending on the selected payment method and shall be communicated by the Affiliate Program or reflected in the Partner account from time to time.

2.12. Payment details may be changed only up to 5 business days before the end of the relevant Reporting Period and before completion of the payout cycle. The Affiliate Program shall not be liable for losses resulting from late, inaccurate, or incomplete payment details supplied by the Partner.

2.13. The Affiliate Program may delay or hold payments to new Partners, or to Partners whose Players or traffic demonstrate suspicious activity, for the period reasonably required to complete verification, anti-fraud review, AML review, operational control, or other compliance checks.

2.14. Where the Affiliate Program closes the Partner's personal account for a material breach, unpaid remuneration may be withheld or forfeited to the extent permitted by applicable law.

3. Dispute Settlement Procedure

3.1. Participants of the Affiliate Program are able to resolve complaints by contacting the Affiliate Program administration and outlining the main issue in written form. The email should provide a detailed description of their case, along with the Partner's account information, including their full name, date, and time of the disputed situation. Within 14 business days of receiving the email, the project administration will review the complaint, and the Partner will receive a response with the outcome of the review.

3.2. The Affiliate program reserves the right to decline to consider the complaint if:

i. The above requirements for the email are not met;
ii. The appeal contains foul language, insults, or threats towards the Affiliate Program employees, administration, or the project itself;
iii. The appeal contains false information.

3.3. All disputes, disagreements, or claims arising out of or in connection with these Terms shall be finally settled in accordance with the laws of Belize. The Partner agrees that any such disputes shall be considered in the competent courts of Belize.

3.4. Unless otherwise agreed in writing, the parties shall first seek to resolve disputes by good-faith negotiations.

4. Limitation of Liability

4.1. Affiliate Program is not liable for reward payment delays caused by technical failures, regulatory restrictions, or other issues related to third-party providers. In such cases, the Affiliate Program will make reasonable efforts to resolve the issue and process the payment as soon as possible.

4.2. Affiliate Program reserves the right to temporarily suspend reward payments if an investigation related to money laundering (AML), fraud, or suspicious transactions is initiated by government authorities or other third parties.

Payments will be resumed only after the issue is resolved and approval is granted by the relevant parties.

4.3. Affiliate Program is not liable for any indirect, incidental, special, or consequential damages arising from participation in the Affiliate Program, including but not limited to loss of profits, data, or reputation, even if the Partner has been advised of the possibility of such damages.

4.4. The Partner is solely responsible for providing accurate and up-to-date payment details. The Affiliate Program shall not be liable for any loss of funds resulting from incorrect, outdated, or invalid payment information submitted by the Partner.

4.5. The Affiliate Program makes no representations, warranties, or conditions of any kind its functionality, accuracy, or usability. The Affiliate Program explicitly disclaims all express, implied, or statutory warranties, including but not limited to warranties of merchantability, suitability for a particular purpose, title, and non-infringement.

4.6. No statement, representation, or other affirmation regarding the Affiliate Program shall be considered a warranty or guarantee of any kind.

4.7. Under no circumstances shall the Affiliate Program's cumulative liability under these Terms and Conditions exceed the total amount of Reward actually paid to the Partner for the calendar month preceding the month in which the claim arose.

4.8. The English version of these Terms shall prevail for all purposes of interpretation and enforcement.

5. Confidentiality

5.1. The Partner acknowledges that they may receive confidential information related to the Affiliate Program, including but not limited to commercial terms, remuneration, and performance metrics.

5.2. The Partner agrees to keep such confidential information strictly confidential and not disclose it to any third party without prior written consent of the Affiliate Program, and to use it solely for the purposes of participation in the Affiliate Program.

5.3. These obligations shall remain in force during the term of cooperation and after its termination. Any breach may result in suspension or termination of the Partner account and withholding of payments.